



Mental Health Organisational Standards

Mental Health Provision Guidance

This category relates to one provision to support those experiencing mental health difficulties, such as counselling or a support line.

1. Mental Health resource or service are provided on the basis of an evidence base and the effectiveness monitored.		
1.1 Attach evidence of a mental health support provision implemented within the organisation. (If you are unable to provide links, please email to tick@tickaccreditation.com)		
Possible evidence (<i>this list is not exhaustive</i>)		
<ul style="list-style-type: none"> • Website/ intranet screenshots • Marketing literature • Staff communications • Attendance figures • Assessment reports • Staff survey • Feedback • Annual reports • Data (e.g. % of staff accessing, 		
Bronze	Silver (<i>as Bronze, but also...</i>)	Gold (<i>as Silver, but also...</i>)
Evidence attached		

1.2 Describe how you ensure that the mental health resource or service is available based on need and selected according to evidence that they are suitable for the purpose.		
Bronze	Silver (<i>as Bronze, but also...</i>)	Gold (<i>as Silver, but also...</i>)
Mental health provision is based on an	The impact/effectiveness of	Mental health provision is accessible to all at



<p>identified need and selected according to evidence that it is suitable for the purpose, such as the deployment and refreshers of Mental Health First Aiders. For a smaller organisation resources etc. may be externally provided or funded.</p>	<p>provision is monitored in relation to the identified need and monitored/reported at least annually. Tools, such as the Mental Health Resource Quality Assessment, are used to evidence or reflect on this.</p>	<p>different times or in different formats.</p>
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<p>1.3 Give examples of how the Mental health provision is monitored, including the impact.</p>		
<p>Bronze</p>	<p>Silver (<i>as Bronze, but also...</i>)</p>	<p>Gold (<i>as Silver, but also...</i>)</p>
<p>Readily accessible data, such as staff feedback, exit surveys are used to monitor effectiveness.</p>	<p>Wider tools, such as, staff surveys or monitoring tools are used to monitor impact and measure outcomes.</p>	<p>Results from the surveys and monitoring tools are fed into the plan, do, review cycle for the development and refinement of the provision.</p>